

Appendix 2 - 2023/24 Q1

ADULT SERVICES AND HOUSING, PUBLIC HEALTH, AND HOMELESSNESS

Cabinet Member: Councillor Ian Stephens

Portfolio Responsibilities:

- Community Care
- Residential Care
- Nursing Care
- Home Care
- Direct Payments
- Day Care
- Supported Living
- Learning Disability Homes
- Respite Care
- Resettlement
- Safeguarding
- Social Workers
- Family Working
- Tobacco Control
- Domestic Abuse
- Early Help Services
- Obesity
- Sexual Health
- Substance Misuse
- 0-19 Services
- Homelessness
- Rough Sleeping
- Housing Related Support
- Housing Renewal and Enforcement
- Disabled Facilities Grant
- Transformational Change

Performance Measures

Proportion of older people (65+) still at home 91 days after discharge from hospital into reablement/rehabilitation services

Aim: The percentage of people still at home 91 days after discharge is above 84 percent

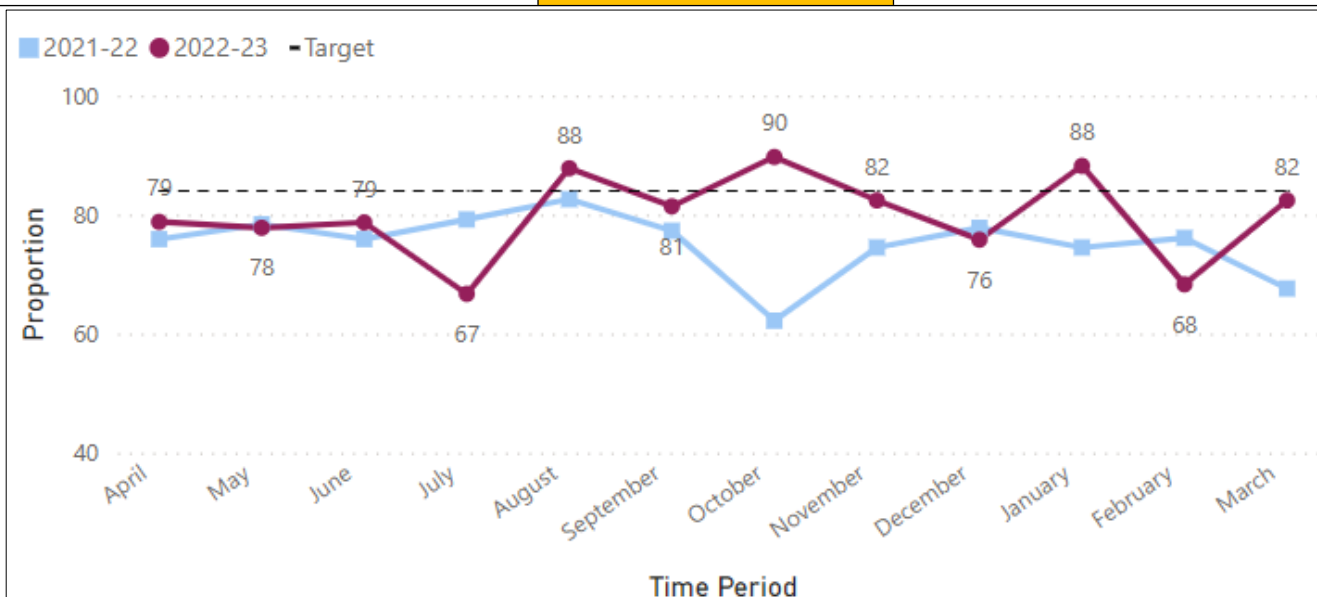
UN Sustainable Development Goal: 3

Most Recent Status: March 2023

AMBER

Previous Status: December 2022

AMBER



- Please note that 91 days data provided by Adult Social Care (ASC) Performance reporting will always be three months in arrears, due to the nature of the measure.
- Of the 13 people in March that were not at home after 91 days, 9 people died, 1 was readmitted and 3 were placed in residential care.

Number of new ASC clients discharged from hospital progressing to short or long-term support at home, commissioned via Horizon.

Aim: Monitoring Measure only

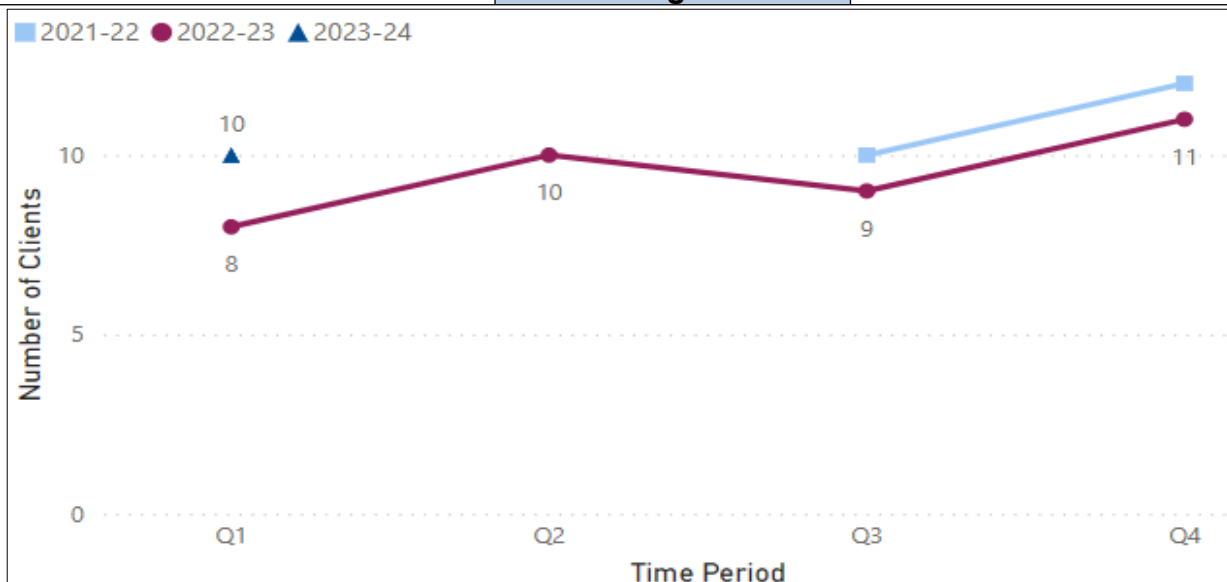
UN Sustainable Development Goal: 3

Most Recent Status: June 2023

Monitoring Measure

Previous Status: March 2023

Monitoring Measure



- Data from Horizon.
- The number of people discharged from hospital is recorded one quarter in arrears, as the homecare package won't always start the same quarter as the discharge.

Proportion of people in receipt of care and support funded by the council supported to remain at home

Aim: Monitoring Measure only

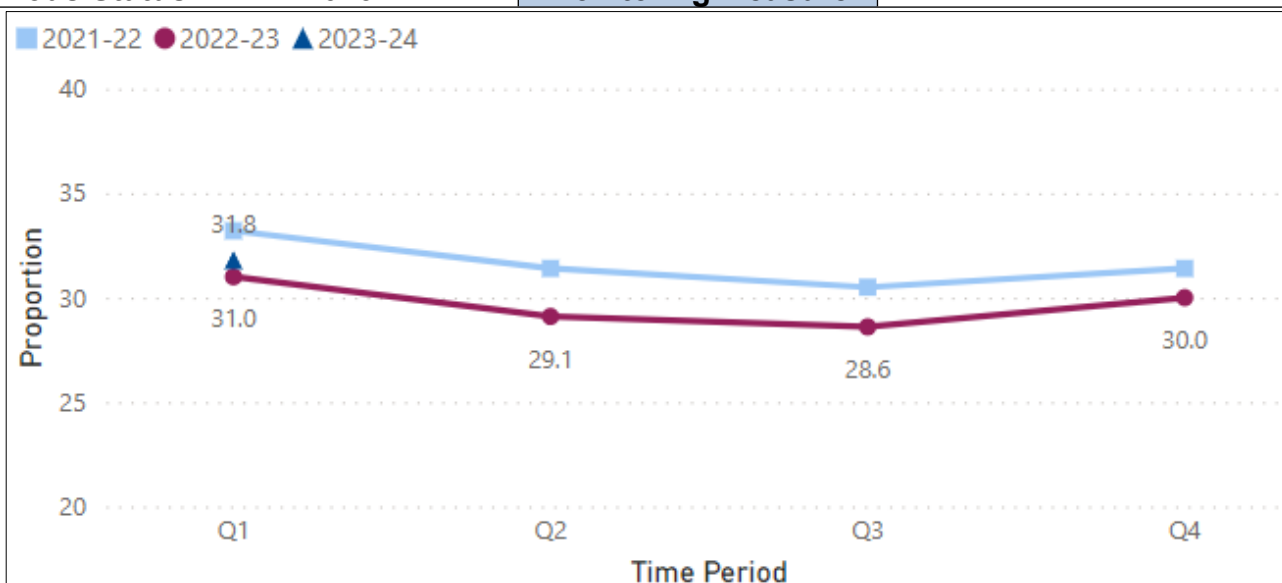
UN Sustainable Development Goal: 3

Most Recent Status: June 2023

Monitoring Measure

Previous Status: March 2023

Monitoring Measure



- This figure has remained fairly consistent over a number of years, and will be linked with the capacity which the market has available.

Rate of permanent admissions to residential & nursing care homes per 100k population (65+)

Aim: Monitoring Measure only

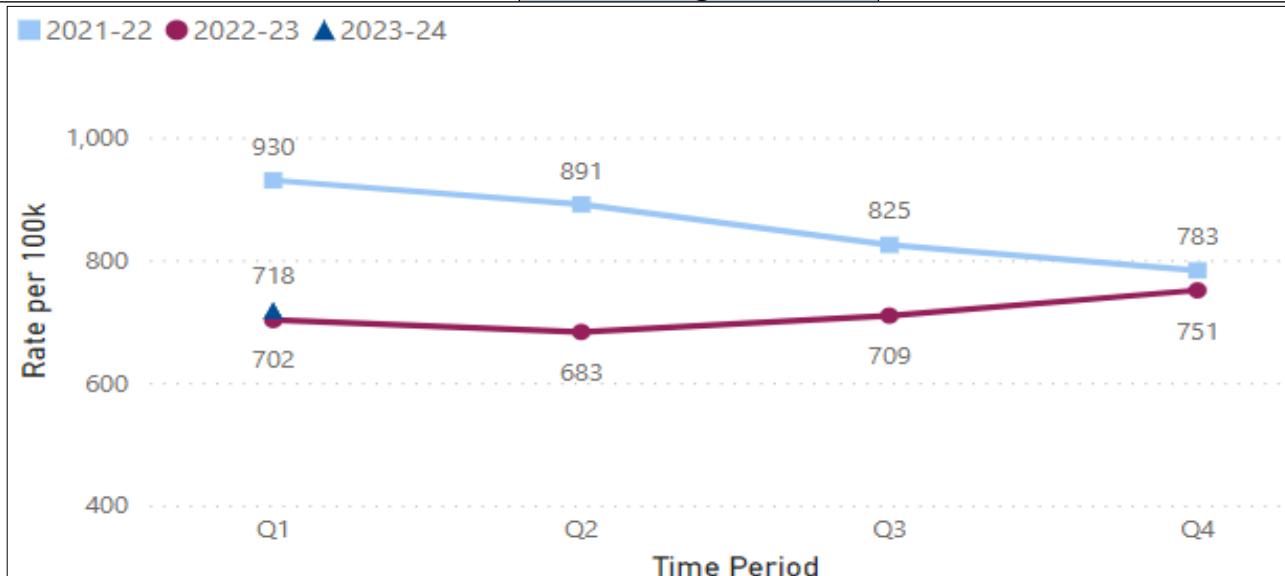
UN Sustainable Development Goal: 3

Most Recent Status: June 2023

Monitoring Measure

Previous Status: March 2023

Monitoring Measure



- This figure is in line with this time last year. This is also reflected in the measure for the percentage of people in their own homes remaining stable.

Smoking Quitters – number of people quitting smoking at 4 weeks

Aim: Number of people quitting smoking at 4 weeks reaching end of year target

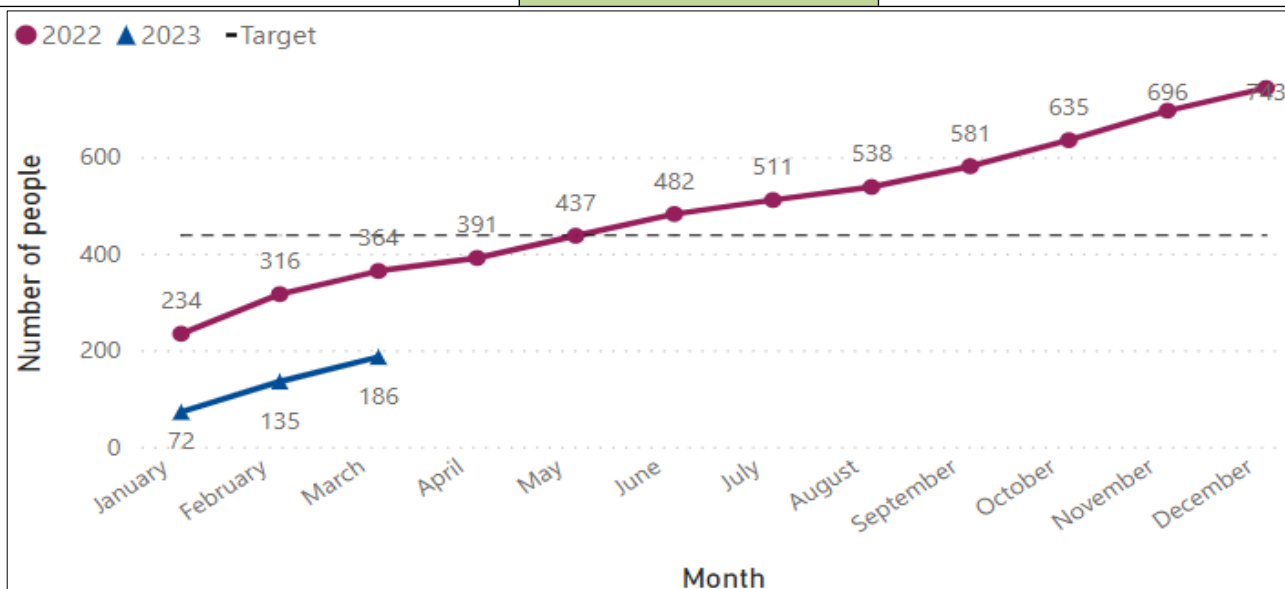
UN Sustainable Development Goal: 3

Most Recent Status: March 2023

GREEN

Previous Status: December 2022

GREEN

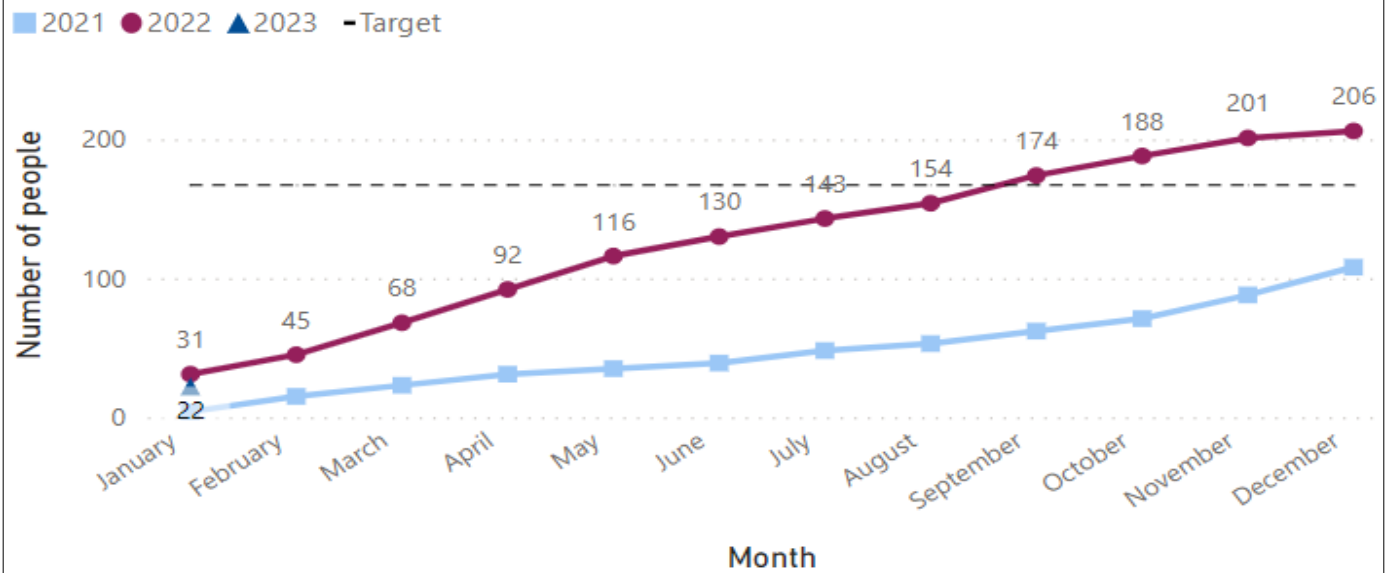


- Data not yet available. Please note: There can be a data lag of 6 weeks.
- This indicator includes those who have quit smoking with specialist support.
- The contract year for the stop smoking service runs from 1 January to 31 December.

Number of people achieving weight loss of 5% of body weight in 12 weeks (in commissioned service)

Aim: Number of people achieving 5 percent weight loss reaches/exceeds the end of year target
UN Sustainable Development Goal: 3

Most Recent Status: March 2023	AMBER
Previous Status: December 2022	GREEN

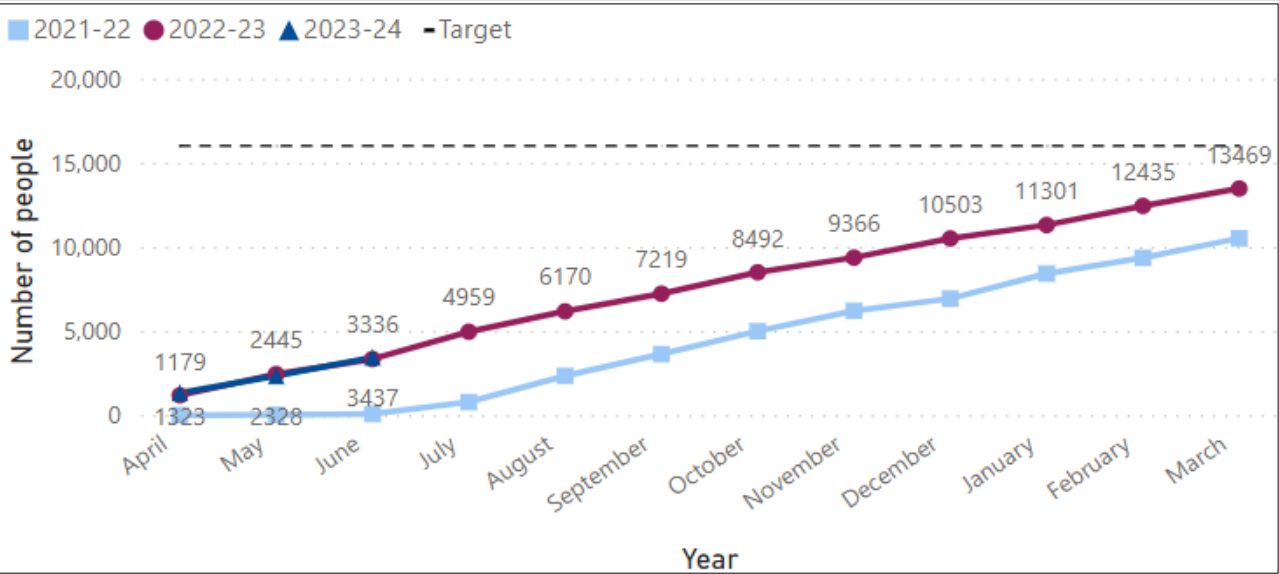


- The yearly target is per calendar year (January-December).
- In contract year 2 (calendar year 2022) the Tier 2 Weight Management provider, Healthy Lifestyles Isle of Wight, supported 208 residents to achieve weight loss of 5% of their body weight (or more).
- The Tier 2 Weight Management contract stopped taking on new referrals from the 1 February 2023 due to the early exit of the Tier 2 Weight management contract. A new Tier 2 Weight Management service will commence on the 1 July 2023.

Number of adults 25+ taking part in sport or physical activity

Aim: Number of Adults taking part in sport or physical activity reaches/exceeds 16,000 end of year target
UN Sustainable Development Goal: 3

Most Recent Status: June 2023	AMBER
Previous Status: March 2023	AMBER



- Activities taking place include the parkrun and the CPD cycling training course, although there was no CPD in June.
- By the end of quarter 1, we had achieved 21 percent of our target (16,000).

Number of juniors and young people (under 25) taking part in sport and play activity

Aim: Number of juniors taking part in sport or physical activity increases

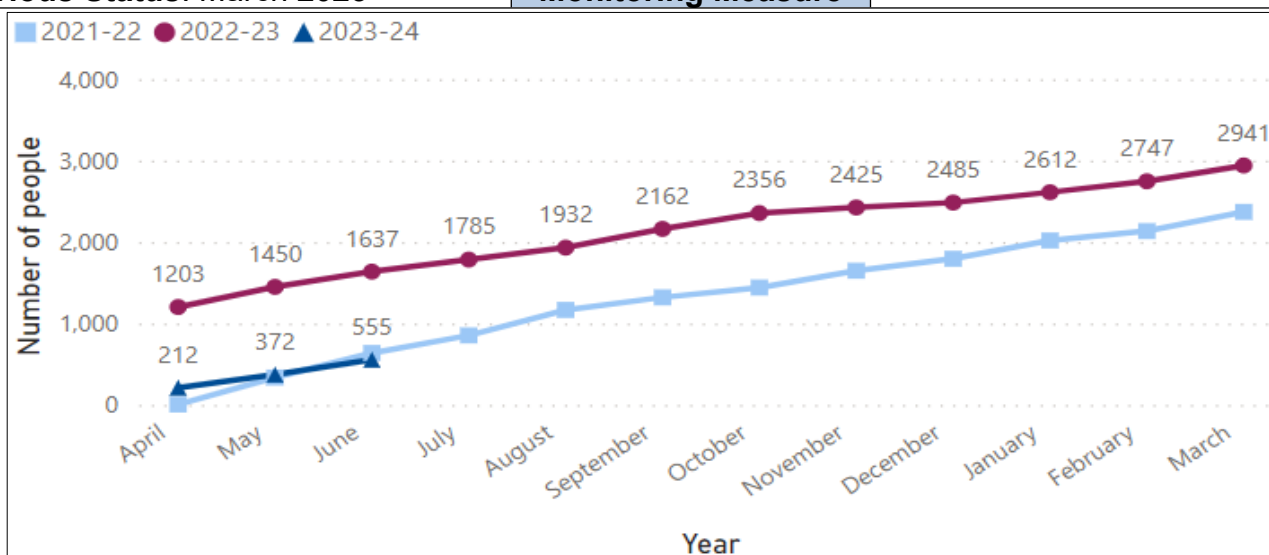
UN Sustainable Development Goal: 3

Most Recent Status: June 2023

Monitoring Measure

Previous Status: March 2023

Monitoring Measure



- Activities taking place in schools include junior parkrun, Duke of Edinburgh Award and Bikeability, although no Duke of Edinburgh Award activity took place in June.

Successful completion of alcohol treatments

Aim: Successful completion of treatment exceeds end of year target

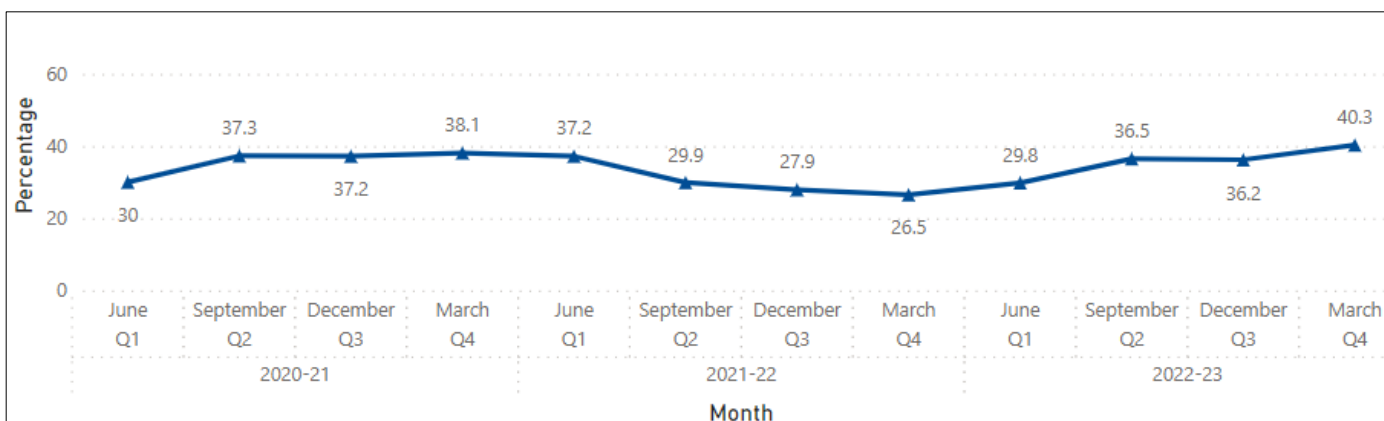
UN Sustainable Development Goal: 3

Most Recent Status: March 2023

GREEN

Previous Status: December 2022

GREEN



- The data captured in the National Drug Treatment Monitoring System shows only structured treatment outcomes. There are increasing numbers in treatment which can affect the overall percentage.
- The data shows an increase on the previous quarter and the baseline (26.5 percent) and is evidence of effective intervention pathway to support in alcohol treatment. This is also in the context of increasing numbers in treatment evidencing both increased reach as well as increased need.

- Quarter 1 2023/24 data is expected to be published in September 2023.

Average number of people on housing register per month in each of the bands

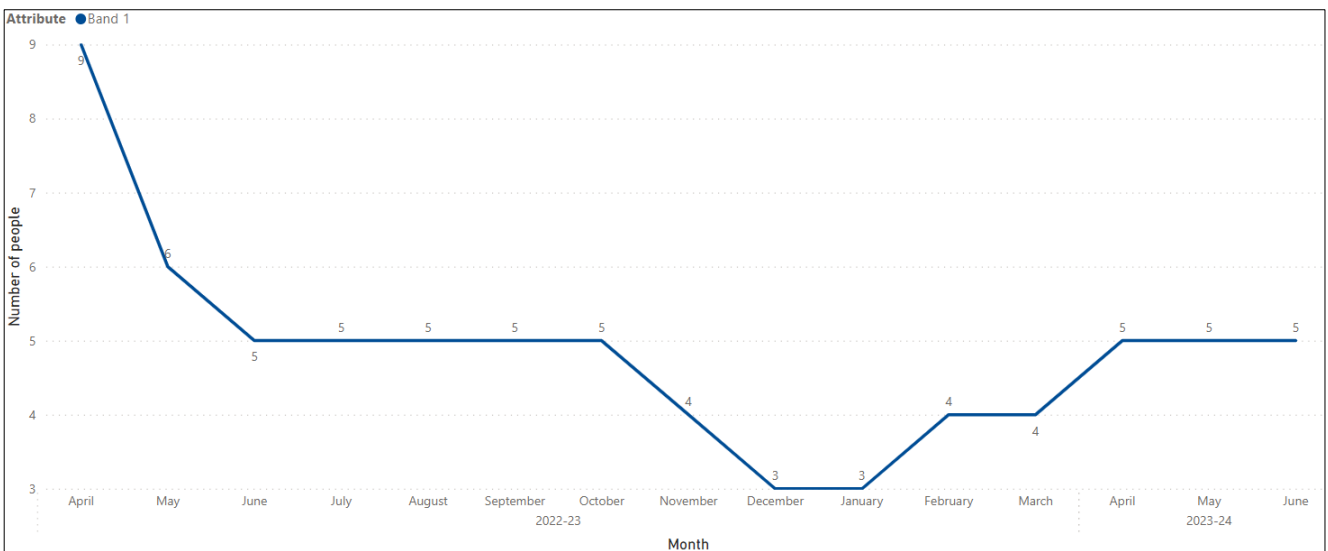
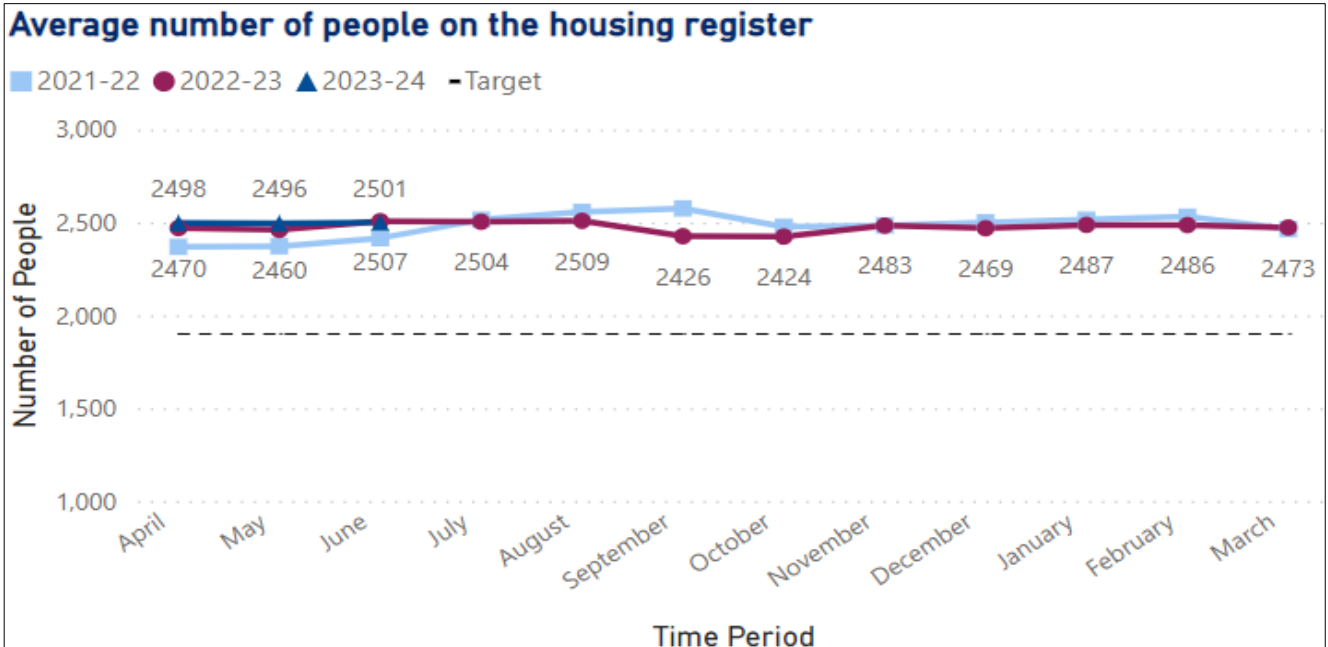
Aim: Reduction in the number of people on each band of the housing register at month end
UN Sustainable Development Goal: 11

Most Recent Status: June 2023

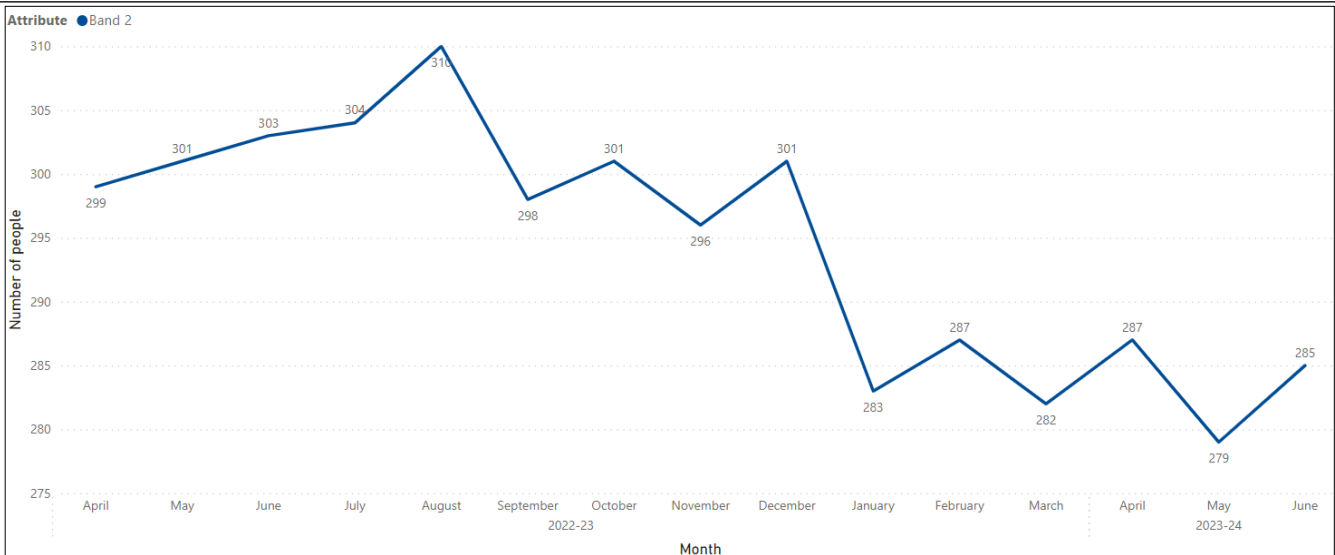
RED

Previous Status: March 2023

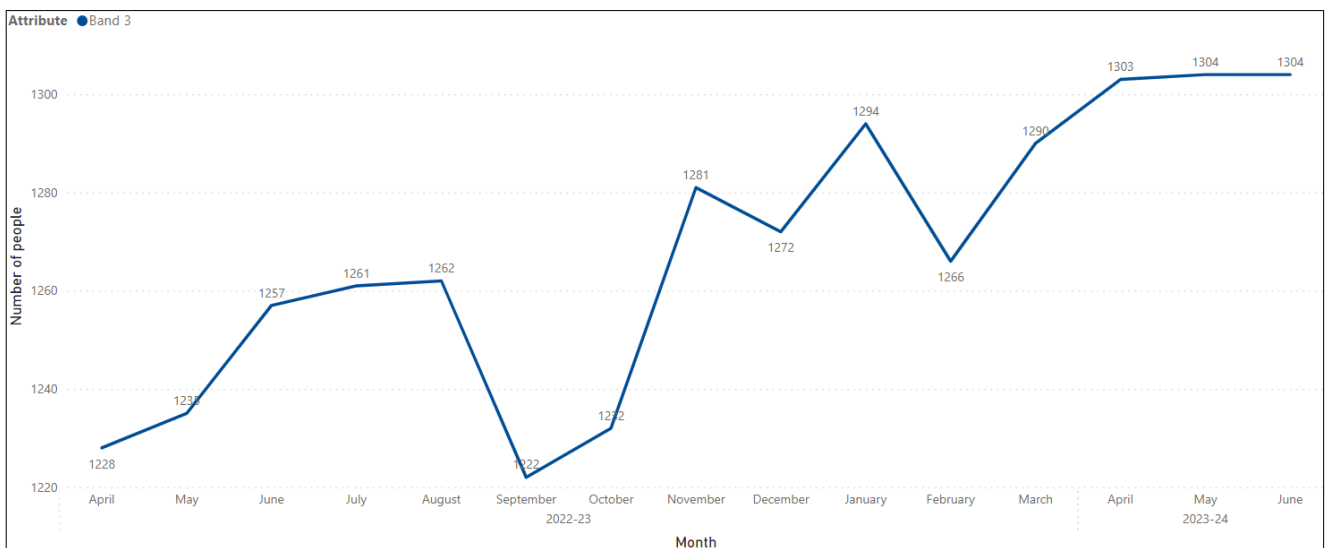
RED



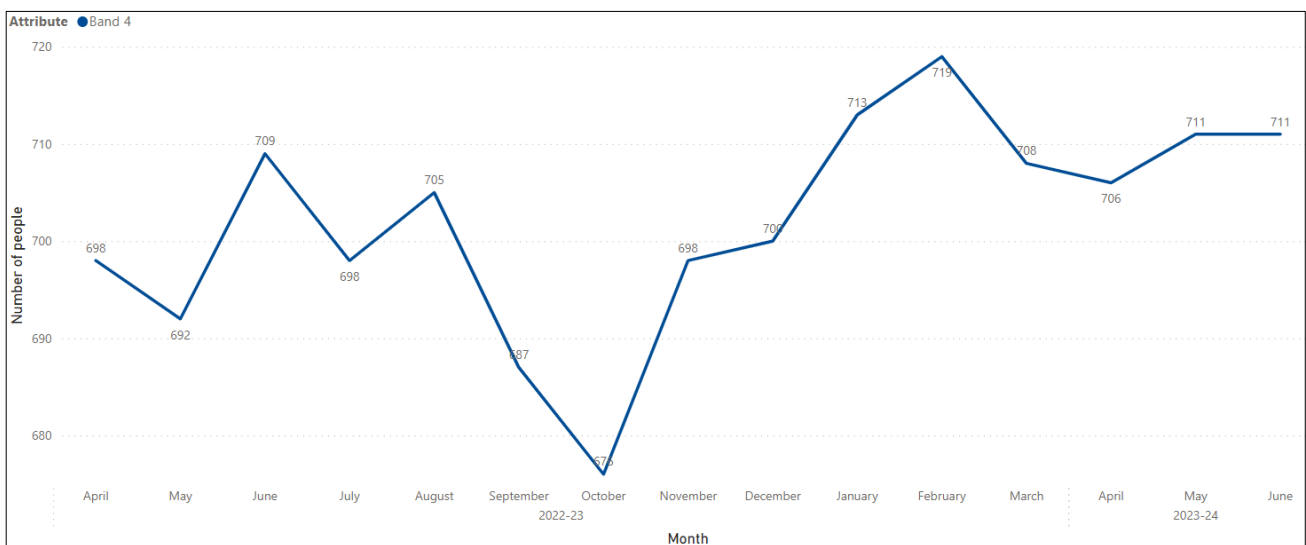
- Band 1 of the housing register includes those who meet the following criteria:
 - Urgent medical / welfare issues
 - Multiples of Band 2



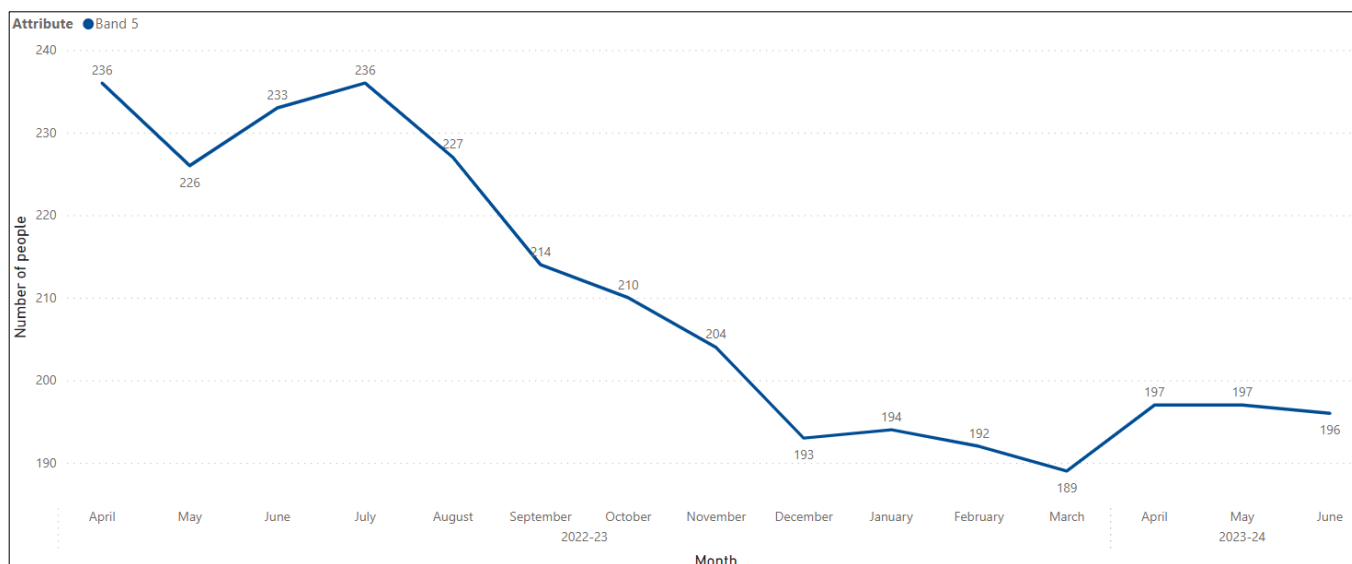
- Band 2 of the housing register includes those who meet the following criteria:
 - Severe overcrowding (at least 2 bedrooms)
 - Severe under-occupation (social housing tenants resident on the island)
 - Applicants identified as being ready for 'move-on' accommodation
 - Social housing tenants on the island vacating disabled adapted accommodation



- Band 3 of the housing register includes those who meet the following criteria:
 - Multiples of Band 4



- Band 4 of the housing register includes those who meet the following criteria:
 - Homeless applicants
 - Significant medical / welfare issues
 - Hazardous property condition as defined by the Housing Renewal team
 - Lacking or sharing amenities
 - Households within insecure accommodation
 - Minor overcrowding (1 bedroom)
 - Minor under-occupation (private tenants or owner occupiers resident on the island)



- Band 5 of the housing register includes those who meet the following criteria:
 - Households with secure accommodation and no other housing need

Number of households prevented from becoming homeless

Aim: Monitoring Measure only

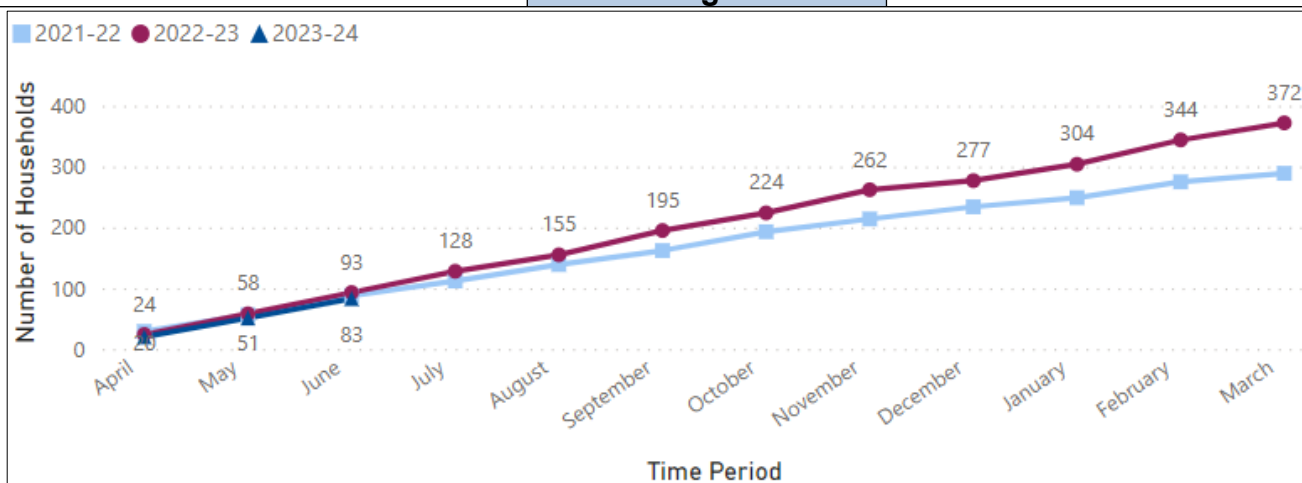
UN Sustainable Development Goal: 1

Most Recent Status: June 2023

Monitoring Measure

Previous Status: March 2023

Monitoring Measure



- This figure is slightly lower than this time last year. The number of approaches is up on last year, but market acceptances are down.

Number of households in temporary accommodation

Aim: Monitoring Measure only

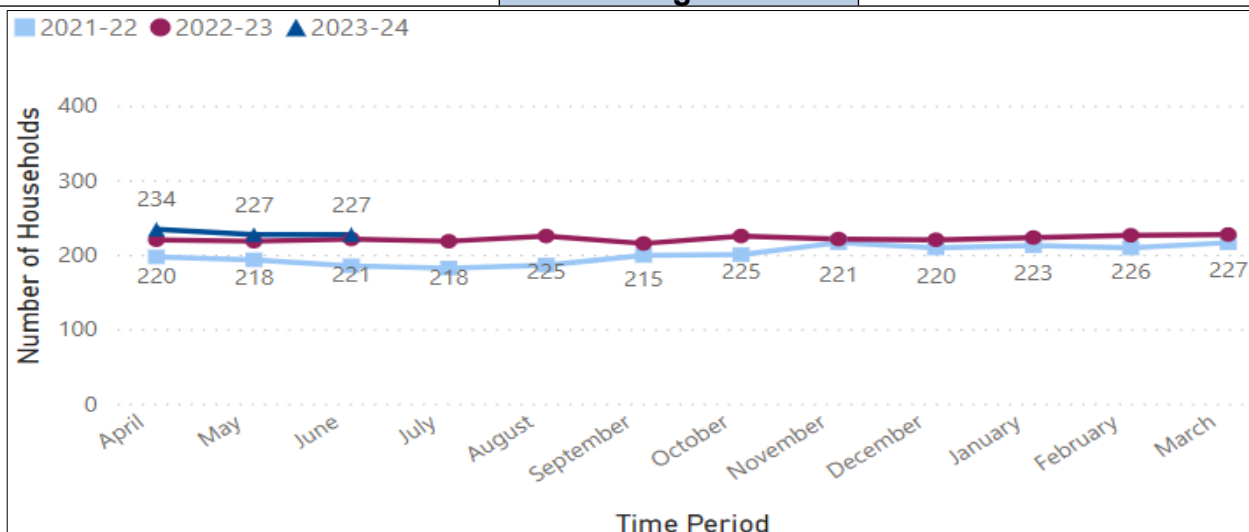
UN Sustainable Development Goal: 1

Most Recent Status: June 2023

Monitoring Measure

Previous Status: March 2023

Monitoring Measure



- June sees the number of households in temporary accommodation remain the same at 227 (June 2022 = 221).
- June saw a decrease in the number of households in Bed and Breakfast (32 compared to 33 in May) with 4 families with children included in this count.

Number & value of Disabled Facility Grants approved

Aim: Monitoring Measure only

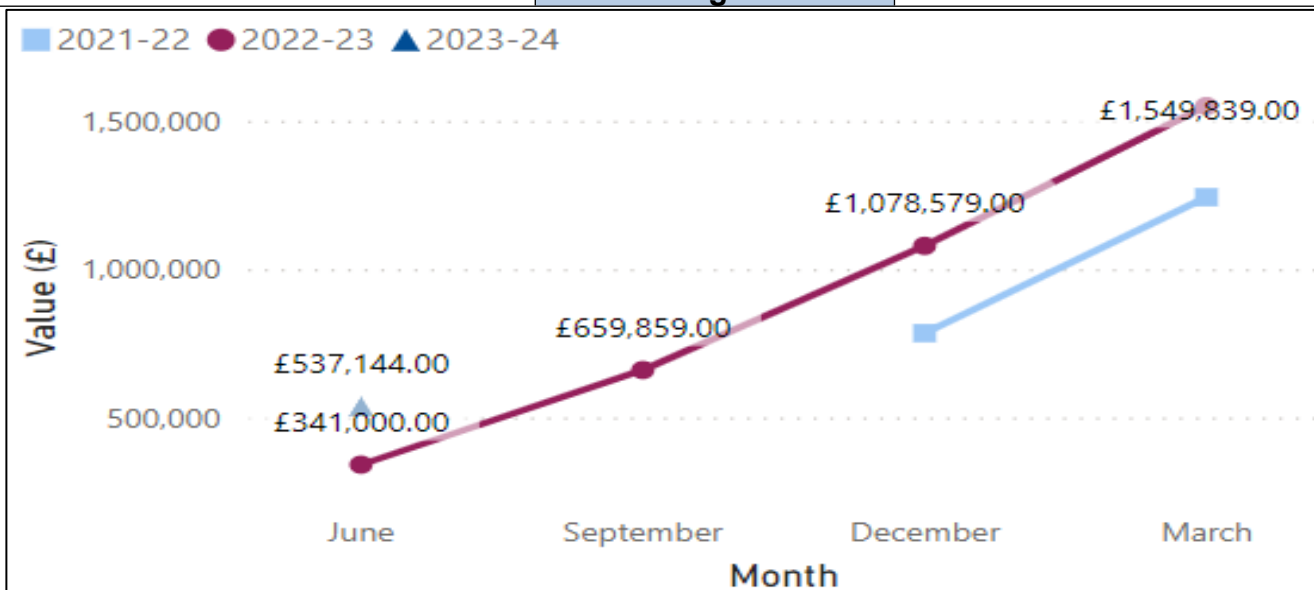
UN Sustainable Development Goal: 11

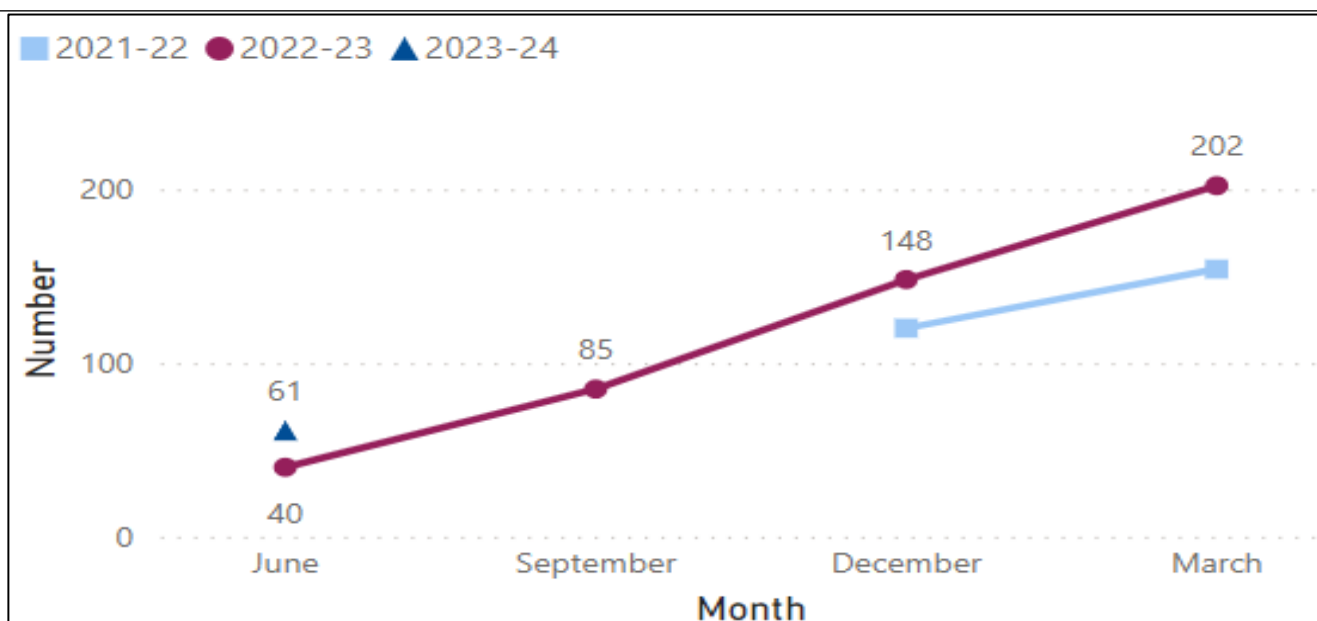
Most Recent Status: June 2023

Monitoring Measure

Previous Status: March 2023

Monitoring Measure





- During quarter 1, 61 grants were approved.
- Coupled with the carried forward approved amount from 2022/23 the current live approved value of cases is just over £1.5m.

Service Updates - Key Aspirations and Ongoing Business

The following activity supports UN Sustainable Development Goal 1:

Acquisition Strategy drafted and to be submitted to Cabinet in July 2023.

Empty Property Strategy is being updated, and this will include a review of data and an action plan to ensure issues addressed. This is due to go to Housing Members Board in June and Cabinet in July 2023.

Pipeline list of current sites produced and work ongoing to review the wider asset base.

The following activity supports UN Sustainable Development Goal 3:

Workshops are taking place with the current extra care housing residents, a survey to all Island residents who are aged 50+ is currently live and will close in early July. The consultation phase of the Independent Living Strategy which also includes survey of professionals' experience of extra care housing is well underway. It is anticipated that the draft version of the strategy will be completed by the end of the summer 2023.

Carers strategy adopted and launched during Carers week June 2023. Work will be undertaken with residents, who are carers, to develop a robust action plan to support implementation and sustainability.

Waiting list has been reduced significantly for Disabled Facility Grants (DFG) (currently 6). Highest ever demand with 23/24 commitment to date currently at £3 million, approx. £100,000 of referrals being received each month. Expected end of year commitment is likely to be £4 million. Budget is £2.3million. The new grant support officer post is working well.

A builder/supplier event was held to increase supply chain and capacity for DFGs – this was well received.

Public Health developed a Healthy Places workplan and will facilitate consideration of health and wellbeing through partnership working with council colleagues including those led by Regeneration, Transport

Focus Groups to put people at the centre of an impactful Smoking in Pregnancy campaign for the Island have concluded and findings are being used to inform the design of campaign assets and appropriate communications channels.

Public Health have successfully awarded the Tier 2 Adult Behavioural Weight Management Service contract to Thrive Tribe. Thrive Tribe is a specialist, experienced provider of well-being improvement services, taking an innovative approach including traditional weight management, a digital offer and innovative physical activity. The service will go live on the 1 July 2023.

An older adult's public health plan focusing on falls prevention, and communications to older adults about a range of issues or opportunities to support people to remain healthy as they age.

IWC in partnership with Hampshire, Portsmouth, Southampton, and NHS England are commissioning a new Integrated Sexual and Reproductive Health Service from 1st April 2024. This is for an integrated service that prioritises prevention and ensures that our residents have timely access to the high-quality, effective, and efficient services to improve and manage their sexual and reproductive health through the delivery of a fully integrated, cost-effective sexual and reproductive health service model, accessed by a digital single point of access and clinical front door.

A newly constituted Health and Care Partnership for the IOW is in place including all key partners. The format of the board includes a part held in public and a workshop approach to discuss solutions for the Island. There is a strong governance structure and work programme to enable delivery of the signed off plan. The IOW system is represented on both the Integrated Care Board (ICB) and Integrated Care Partnership (ICP). The ICP is co-chaired by the Director of Public Health

The Isle of Wight Mental Wellbeing Plan has been finalised and presented at Scrutiny and the Health and Wellbeing Board. It is to be taken in its final publishable form to the Mental Health and Suicide Prevention Partnership (MHSP) at the beginning of July. The Isle of Wight Suicide Prevention Plan has also been finalised and presented to Scrutiny and the Health and Wellbeing Board. The Mental Health Communications Plan continues to be delivered marking Mental Health Awareness Week and Men's Health Week with targeted campaigns centred on the 5 Ways to Wellbeing. The Mental Health Alliance and MHSP held a face-to-face meeting in April which successfully brought partners together to discuss priorities and facilitate links across services/support. We continue to work with partners to develop a trauma informed approach as well as working across the system to develop and embed the co-occurring conditions pathways.

Inclusion Community Substance Misuse Service – continues to adapt to need, including increase in demand for alcohol support through structured brief intervention. Homeless navigator role and Drug and Alcohol nurse - positive influence on partnership working and provision of service to people who are often vulnerable and have complex need. Increased need for inpatient detox. treatment is being met from additional national funding. Partnership working continues to be a focus e.g., working with pharmacies to provide opiate replacement; working with NHS Trust colleagues to develop improved pathway of care for those with co-occurring conditions (mental ill-health and substance misuse); working with prisons to ensure better continuity of care.

Sexual and Reproductive Health: The Solent NHS Trust Systems Thinking roll out on the Island is in progress to implement a clinical front door to improve service outcomes, quality, and efficiency. Data will be monitored to ensure equitable access to improve outcomes for groups at higher risk of poor sexual and reproductive health outcomes. We are currently working with partners to scope the Health Education England (HEE) funded workforce development project to improve wider

workforce sexual and reproductive health training for Island professionals, with a focus on sustainability and train the trainer model.

Mandatory HMO licensing, non-licenced HMO standards activity/investigations and Minimum Energy Efficiency Standards enforcement activities are ongoing.

Private sector housing standards investigation/enforcement activity is ongoing with a priority/risk waiting list. This includes enforcement action where necessary.

A new Bill is currently going through parliamentary process relating to housing. Additional decent homes standards legislation is expected but not yet confirmed.

Attendance at Landlords Fayre was undertaken to discuss decent homes standards and energy efficiency, this was well received.

The following activity supports UN Sustainable Development Goal 11:

The Isle of Wight Domestic Abuse Partnership Board continues to strengthen, with engagement and commitment from key partners to develop a new domestic abuse strategy for the Island. There has been significant progress on the requirements of the Domestic Abuse Act (2021) including enabling the survivor voice in shaping strategy and services.

Contracts have been awarded for new domestic abuse services to commence on 1 October 2023 and mobilisation is underway. These services will provide support for victims/survivors of domestic abuse (including refuge and alternative accommodation) as well as a service supporting change in people using abusive behaviours.

The following activity supports UN Sustainable Development Goal 16:

The Voluntary sector are active members of the reconstituted Health and Care partnership and continue to be members of the Health and Wellbeing Board

Building on The Isle of Wight Mental Wellbeing Plan the statutory Suicide Prevention Plan has now been developed. These plans have strong voluntary sector representation.

Strategic Risks

Failure to recruit acceptable quality of professional practice across Adult Social Care (ASC) and Housing Needs		
Assigned to: Director of Adult Social Care		
Inherent score	Target score	Current score (June 23)
14 HIGH	6 LOW	8 MEDIUM
Previous scores		
Mar 23	Dec 22	Sep 22
8 MEDIUM	8 MEDIUM	8 MEDIUM
Risk score is consistent		

Failure to identify and effectively manage situations where vulnerable adults are subject to abuse		
Assigned to: Director of Adult Social Care and Assistant Director of Operations		
Inherent score	Target score	Current score (June 23)
16 VERY HIGH	6 LOW	8 MEDIUM
Previous scores		
Mar 23	Dec 22	Sep 22
8 MEDIUM	11 MEDIUM	10 MEDIUM
No change to risk score		

Failure to secure the required outcomes from the integration of adult social care and health		
Assigned to: Director of Adult Social Care		
Inherent score	Target score	Current score (June 23)
16 VERY HIGH	5 LOW	5 LOW
Previous scores		
Mar 23	Dec 22	Sep 22
5 LOW	10 MEDIUM	10 MEDIUM
No change to risk score		

Independent Social Care Sector Sustainability (care Homes and Home Care)		
Assigned to: Director of Adult Social Care		
Inherent score	Target score	Current score (June 23)
16 VERY HIGH	6 LOW	9 MEDIUM
Previous scores		
Mar 23	Dec 22	Sep 22
12 HIGH	12 HIGH	12 HIGH
Reduction in risk score		

Additional demands placed upon the Isle of Wight Council and partners owing to pandemic flu or similar large-scale outbreaks
Assigned to: Director of Public Health

Inherent score	Target score	Current score (June 23)
16 VERY HIGH	12 HIGH	12 HIGH
Previous scores		
Mar 23	Dec 22	Sep 22
12 HIGH	12 HIGH	12 HIGH
Risk score is consistent		